Testing E911/Emergency Calls

Eric Van Tol - 2026-01-26 - Comments (0) - Voice

Atlantech Online customers can dial 933 to find out the E911 information registered with the PSAP for their phone number.

To confirm the E911 information, simply dial 933 from the phone connected to the Atlantech Online phone service. This call will take you to a recorded message that will read back to you your telephone number and then read you the E911 address that is setup for that phone.

Note that depending on how you have your PBX setup, you may need to have your PBX vendor allow a call to be placed to 933 as some PBX's may not see that number as a valid telephone number when dialed.

If the address information is incorrect for your site, please open a support ticket by emailing support@atlantech.net or visiting http://care.atlantech.net and provide all the relevant details.

- Tags
- 911
- emergency
- Voice