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Hosted Voice User Training

Ari Rebach - 2026-01-27 - [Comments \(0\)](#) - [Hosted Voice](#)

In order to teach new users about the NetSapiens platform the following videos are available to learn how to manage the front end of the platform. These videos are design based on the user's person or Scope. These videos will teach users how to manage their accounts and manage their domain.

- **Basic User Onboarding Training** - These videos teach Basic Users how to manage their account, their messages, answering rules, and more
 - https://documentation.netsapiens.com/en_US/reference/854627-basic-user-portal-guide-for-the-end-user
 - https://documentation.netsapiens.com/en_US/1277364-user-manual#basic-user-8
- **Super User Onboarding Training Videos** - These videos are for the administrators of the system that will be creating domains, users, resellers, and SIP connections. These videos will also teach administrators how to manage their own personal accounts as well as how to create domains, users, resellers, and SIP connections.
 - https://documentation.netsapiens.com/en_US/1277364-user-manual#super-user-1
- **Office Manager Onboarding Training Videos** - These videos are designed for a user you want to be able to manage users and applications (such as Call Queues, Auto Attendants, Music on Hold, Conferences bridges) but only for their domain. They will learn how to manage users in their domain, domain applications, and their accounts.
 - https://documentation.netsapiens.com/en_US/1277364-user-manual#office-manager-3
- **Reseller Onboarding Training Videos** - These videos are designed for resellers who will be creating and managing their own domains, users, and SIP connections.
 - https://documentation.netsapiens.com/en_US/1277364-user-manual#reseller-2

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Attachments

- [AOI-Office-Manager-Guide.docx \(3.58 MB\)](#)