



[Knowledgebase](#) > [Email](#) > [Email Authentication Issues](#)

## Email Authentication Issues

Eric Van Tol - 2016-12-19 - [Comments \(0\)](#) - [Email](#)

If you are using Microsoft Outlook and experiencing repeated instances of being asked for your password when trying to send or receive mail, please try the following procedure to resolve the problem:

1. Close Microsoft Outlook entirely.
2. Open Control Panel.
3. Go to "Internet Options".
4. Go to the "Content" tab.
5. Click "Clear SSL state".
6. Confirm whether the password box continues to appear.

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