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Drop Shipment Policy

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Atlantech Online allows its customers to ship large or bulk items to its data centers in preparation for customer installation. This is Atlantech's policy for customer drop shipments.

- a) Customers' equipment can be stored up to 7 days free of charge.
- b) Storage beyond 7 days is charged a \$25.00 per day/per item fee.
- c) Customers should open a trouble ticket either via email, phone, or by going to <https://care.atlantech.net> to notify Atlantech staff prior to the date of arrival or the package(s) will be denied by our receiving department.

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