COVID-19 Bulletin

Tom Collins - 2020-03-10 - Comments (0) - General Information

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As you are aware, the Coronavirus COVID-19, and just normal cold and flu season illnesses, are causing concern for everyone. We wanted to let you know that Atlantech Online has implemented procedures to enhance the safety for our data center and office visitors as well as the safety of our employees. We have been following the reports and guidance of the State of Maryland and Montgomery County government officials as well as practicing good, old fashioned common sense. Montgomery County health officials have said that the risk to the general public is very low but we do advise practices that prevent the spread of any illness.

Atlantech Online understands how important telecommunication services are to your business. Company resources can be stretched to their limits during time periods immediately following disaster incidents such as a pandemic. We are committed to the continuation of all mission essential functions that drive delivery of our products and services to our customers. The Atlantech Online Business Continuity and Disaster Recovery (BCDR) Plan consists of an integrated collection of procedures that ensure that our Network Operation Center (NOC), two data centers (Silver Spring and Rockville), voice POPs in Rockville and Philadelphia and our extensive metro fiber network all remain operational, continue to be closely monitored and maintain network security and integrity with the ability to conduct normal troubleshooting procedures, if required.

Atlantech Online continues to evaluate the situation, but we currently consider the impact of COVID-19 on our operation and supply chain to be LOW. Should that situation change, we will issue follow-up statements.

Contact and escalation information can be found at: https://care.atlantech.net. We also recommend monitoring the Montgomery County Government web site dedicated to monitoring COVID-19

https://montgomerycountymd.gov/HHS/RightNav/Coronavirus.html.